

# VISION 2014-2018

French language services are improved in three key areas: health, education and culture. These services respond to priority needs of the franco-yukonnaise community and foster its development.

STRATEGIC OBJECTIVES	STRATEGIES
<p><b>Enhanced offer of French language services (FLS) in targeted priority sectors</b></p>	<ul style="list-style-type: none"> <li>■ In accordance with the priorities set by the community, identify and implement new services or initiatives within the Health and Social Services, Education and Culture sectors</li> <li>■ Implement pilot projects in the health and social services sector                             <ul style="list-style-type: none"> <li>- Implement active offer</li> <li>- Put in place an effective interpretation system that can be made available to all departments</li> <li>- Identify priority bilingual positions</li> <li>- Inform the offer and delivery of FLS in other areas in the future</li> </ul> </li> </ul>
<p><b>Renewed governance and policy</b></p>	<ul style="list-style-type: none"> <li>■ Review the role and responsibilities of Government of Yukon (YG) departmental FLS coordinators</li> <li>■ Create, review or clarify policies and guidelines related to FLS in Yukon                             <ul style="list-style-type: none"> <li>- French Language Policy</li> <li>- Communications Policy</li> <li>- Guidelines on French Language Communications</li> <li>- Bilingual Staffing Guidelines</li> </ul> </li> <li>■ Identify annual priorities and financing through existing management and advisory committees</li> </ul>
<p><b>Improved operational means and tools to support FLS delivery</b></p>	<ul style="list-style-type: none"> <li>■ Determine current bilingual human resources and capacity within YG</li> <li>■ Improve the use of current bilingual staff within YG</li> <li>■ Make available to YG staff tools and materials to support the active offer and delivery of FLS                             <ul style="list-style-type: none"> <li>- Focus on training of YG staff</li> <li>- Recognize the gradation of FLS that may be offered</li> </ul> </li> <li>■ Review internal funding process for FLS and bilingual services</li> </ul>
<p><b>Effective communication and renewed engagement</b></p>	<ul style="list-style-type: none"> <li>■ Enhance communication and cooperation between government and community representatives</li> <li>■ Identify FLS currently available and promote them through government communication channels, media and community networks</li> <li>■ Constructively promote the Yukon francophone reality</li> </ul>

## PRINCIPLES

### INNOVATION

Seeking winning practices and innovative means adapted to Yukon's realities to deliver quality services

### COOPERATION

Mutual commitment from the YG and franco-yukonnaise community to seek improvement to and usage of FLS

### QUALITY

Services adequately respond to the priority needs of the franco-yukonnaise community and foster its development